

**CALIFORNIA
RESOURCE & REFERRAL
IMPACT PROJECT**



California Child Care Resource & Referral

N | E | T | W | O | R | K

FISCAL YEAR 2022 - 23

Child Care Resource & Referral (R&R) Agencies' Impact in California

FY 2022-23

Child care resource and referral agencies (R&Rs) are state-funded, community-based programs present in every county throughout California. Serving as reliable hubs for child care resources and information, **R&Rs offer workshops, trainings, child care referrals, resources, and technical assistance** tailored to meet the comprehensive needs of both parents and providers in the community, all provided at no cost to them. The **R&R Impact Project quantifies the importance of R&Rs within their communities** by highlighting the range of activities and services they deliver and assessing the positive outcomes experienced by parents and providers alike. 22 out of 69 R&Rs and 22 out of 58 counties participated in the R&R Impact Project this fiscal year. ⁱ

In fiscal year 2022-23, participating resource & referral agencies...

- Provided families **226,983**ⁱⁱ child care referral and planning services, including **27,711** enhanced referralsⁱⁱⁱ
- Provided community/internal referrals to **43,529** parents and **61,508** child care providers

Of the parents surveyed...

86%

reported an **increased understanding** of community services and resources

n^{iv}= 674

82%

were **more confident** in ability to find and choose child care

n = 927

56%

found child care from referral

n = 1216

79%

had an **increased understanding** of types of care and quality of care

n = 727

68%

were **able to access** the community/internal resource

n = 701

i. Some agencies submitted data for less than 4 quarters.

ii. Some referral data is from the CD2504 R&R Services Data report.

iii. Enhanced child care referrals are more time-intensive and customized. Examples: finding child care for children in the foster care system, open child protective service cases, children experiencing homelessness, or those with special needs.

iv. n = refers to sample size

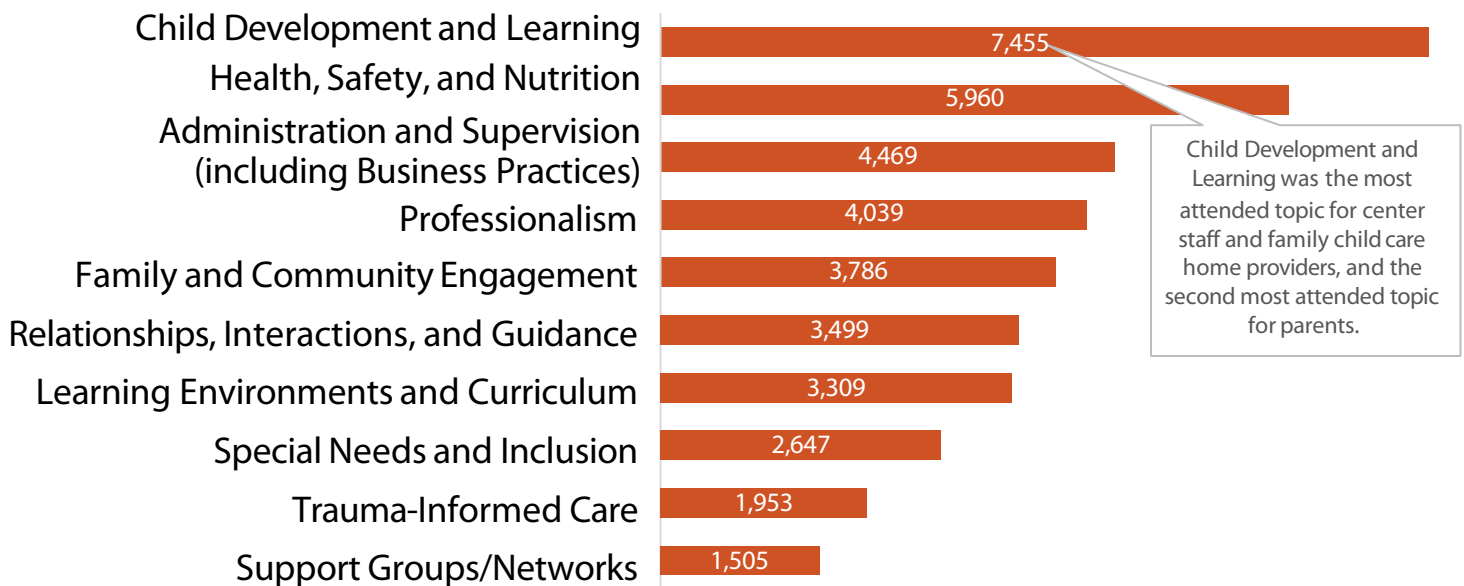
Group Trainings and Workshops

R&Rs are a centralized resource in the child care infrastructure, sharing valuable information and guidance to parents and providers in the community. In addition to relevant content knowledge, trainings and workshops allow opportunities for connecting and relationship building. **Trainings and workshops covered 15 topics including all 12 Early Childhood and Education (ECE) competencies.**

Participating resource and referral agencies offered trainings and workshops to **4,225** parents and **26,680** providersi...

Top 10 Most Attended Training and Workshop Topicsⁱⁱ

n = 30,905



Number of Trainings and Workshops by Language

n = 1,910

Participating R&Rs provided trainings and workshops in seven different languages to parents and providers this fiscal year.

English	Spanish	Farsi	Russian	Chinese	Arabic	Dari
1,087	711	51	24	19	17	1

i. May be duplicated if participant attended multiple trainings and workshops or if trainings and/or workshops contained multiple topics

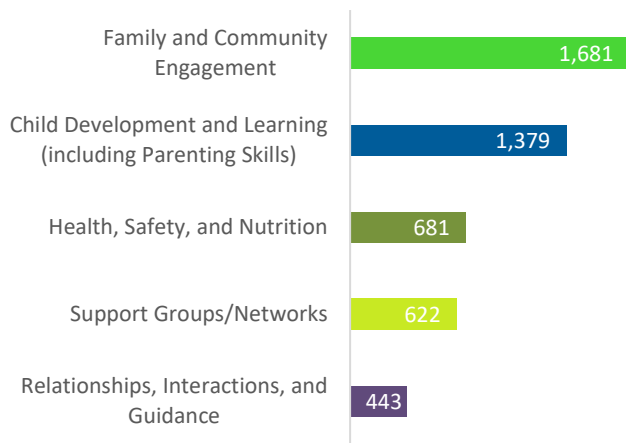
ii. R&Rs collectively covered over 15 topics in their trainings and workshops. Other topics covered include: Dual-Language Development; Observation, Screening, and Assessment; Culture, Diversity, and Equity; Leadership in ECE; Choosing Child Care (including subsidies).

Group Trainings and Workshops

Top 5 Most Attended Training and Workshop Topics by Participant Typeⁱ

n = 30,905

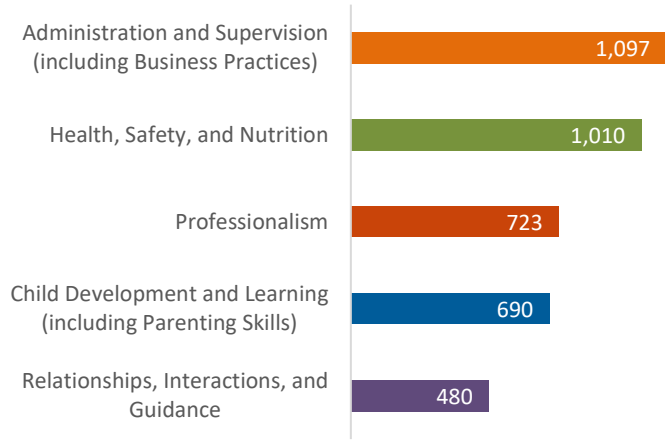
Parents



Key Findings: Parents

- Parents attended the Family and Community Engagement topic most; this topic underlies the importance of provider, parent and community collaboration on the child's overall well-being and success.

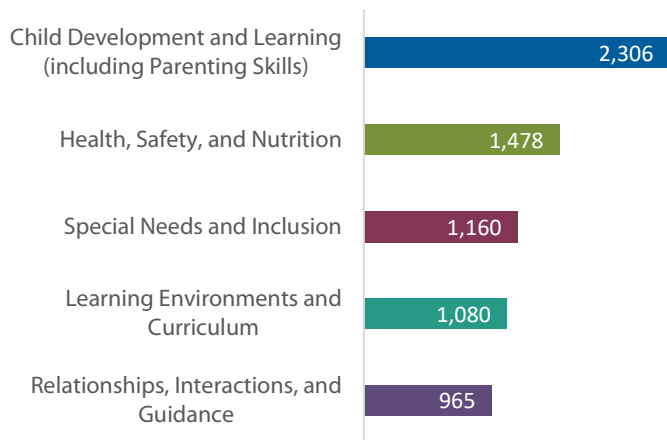
License- Exempt or Pre-Licensed Providers



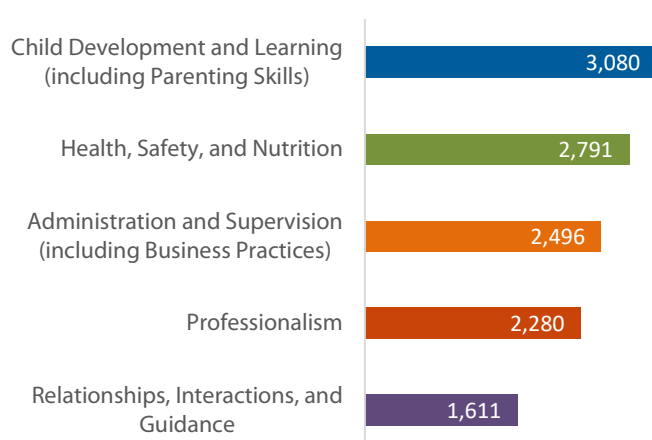
Key Findings: License-Exempt or Pre-Licensed Providers

- License-exempt providers or pre-licensed providers attended the Administration and Supervision (including Business Practices) topic the most. This is likely due to the Child Care Initiative Project (CCIP), a program within R&Rs that supports providers through the licensing process, opening a family child care home business, and best business practicesⁱⁱ.

Centers



Family Child Care Homes



Overall Findings: All Participants

- Health, Safety, and Nutrition is the second most attended topic for center staff, family child care home providers, and license-exempt or pre-licensed providers. This highlights the key role that R&Rs play to ensure providers are supported in making their spaces safe and providing proper nutrition to the children in their care.
- Relationships, Interactions and Guidance was the fifth most attended topic across all groups. This topic highlights the importance of social emotional development and peer interactions in children's well-being.

i. May be duplicated if participant attended multiple trainings and workshops and/or if trainings and workshops contained multiple topics

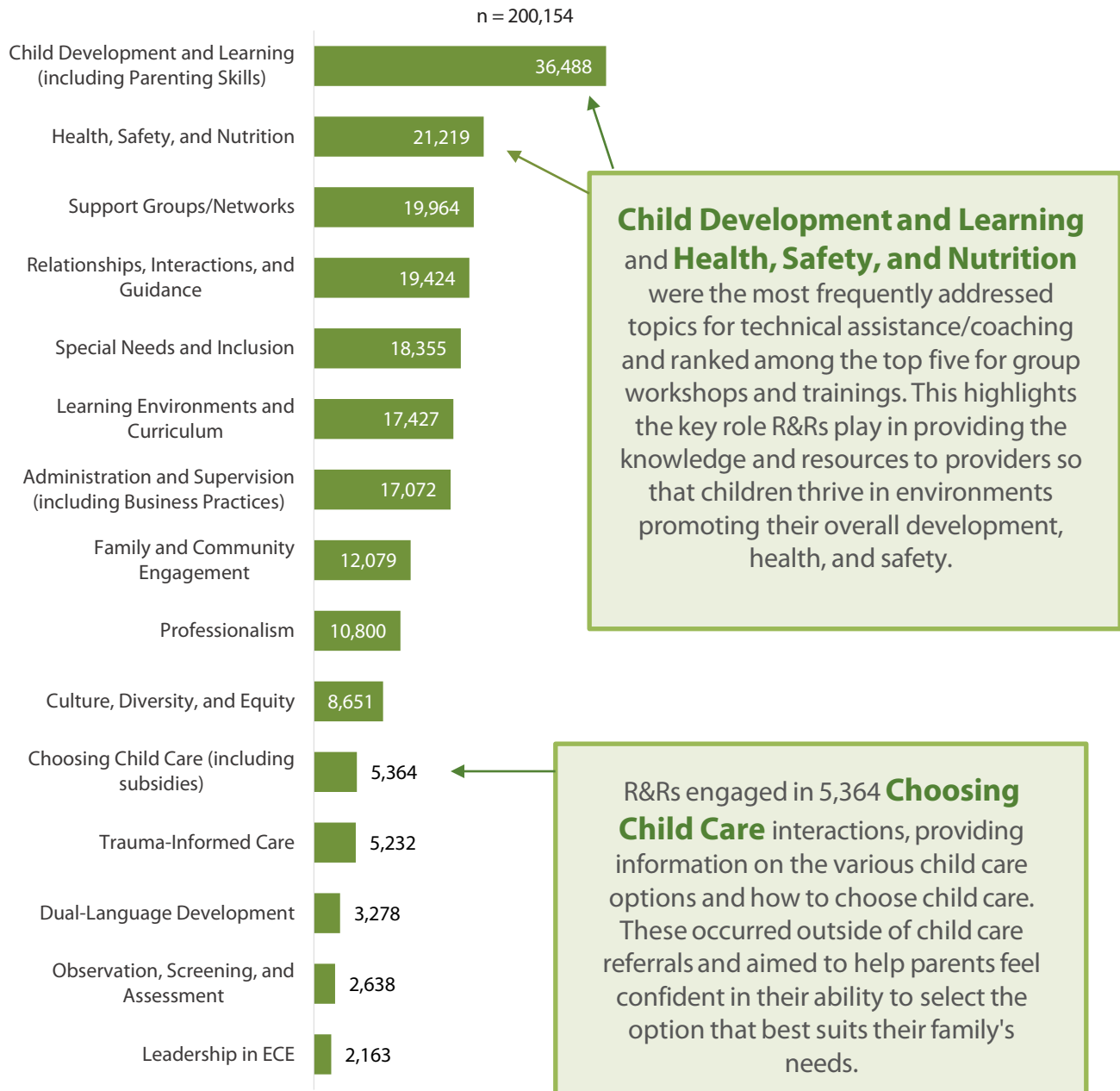
ii. The American Rescue Plan Act, ARPA, funds may have made this topic more popular as well

One-on-One Technical Assistance/Coaching

R&Rs are an important resource for parents and providers seeking one-on-one technical assistance and coaching to deepen their understanding of subjects covered in group trainings and workshops, and/or to receive situation-specific guidance. **Technical assistance** involves **targeted support** in understanding and implementing services, provided by R&Rs through email, phone, or in-person interactions. **Coaching** is a **relationship-based process** focused on **goal setting and achievement**.

...and offered **196,628** Technical Assistance and Coaching interactions to parents and providers.ⁱ

1:1 Technical Assistance & Coaching Topics



i. May be duplicated if participant attended multiple technical assistance and coaching topics and/or if technical assistance and coaching contained multiple topics

Impact of R&R Trainings and Workshops

Training and workshop attendees submitted evaluations. The results are summarized below.

As a direct result of the R&R's trainings and workshops:

- The vast majority of **providers** reported an increased understanding of child development and health and safety, were better able to implement the information, and felt more connected.
- Almost all **parents** reported an increased understanding of child development/parenting.

95%

of providers **felt more connected** to the child care system and community

n = 1,692

97%

of providers reported an increased **knowledge of child development/business practices**

n = 4,661

96%

of providers were better able to **implement health & safety practices**

n = 1,194

96%

of parents reported an **increased understanding of child development/parenting**

n = 1,201

93%

of providers were better able to **implement child development info**

n = 4,230

93%

of providers were better able to **open or maintain child care business**

n = 2,535

92%

of providers reported an increased **knowledge of health & safety**

n = 1,370

California Child Care Resource & Referral

N E T W O R K

Satisfaction with R&R Services

Of the recipients surveyed, **parents** and **providers** reported high **satisfaction** with the services they received from the R&Rs.

Providers

94%

were satisfied with **training/workshop**

n = 6,720

97%

were satisfied with **TA/
coaching/community
referral**

n = 2,483

90%

were satisfied with **child
care referral**

n = 1,356

Parents

72%

were satisfied with **TA/
coaching/community
referral**

n = 396

90%

were satisfied with **training/workshop**

n = 449

California Child Care Resource & Referral

N | E | T | W | O | R | K

R&R Network Member Organizations

*Changing Tides Family Services
*Child Action, Inc.
*Child Care Coordinating Council of San Mateo
Child Development Resource Center
Child Development Resources of Ventura County, Inc.
Children's Council of San Francisco
*Children's Resource & Referral of Santa Barbara County
*CocoKids
Colusa County Office of Education - Children's Services
*Community Action Partnership of Madera County
*Community Action Partnership San Luis Obispo
Community Child Care Council of Alameda Cty
Community Child Care Council of Sonoma County
*Community Connection for Child Care/KCSOS
*Community Resources for Children Connections for Children
Crystal Stairs, Inc.
*Del Norte Child Care Council
Family Resource & Referral Center
Glenn County Office of Education - Child & Family Services
Go Kids, Inc.
Hively

Human Response Network
Imperial County Office of Education
*Infant Child Enrichment Services
Inyo COE - Child Development Division
Kings Community Action Organization
*Lassen Child & Family Resources
Marin Child Care Council
Mexican American Opportunity Foundation
Modoc Child Care R&R, Div. of Teach Inc.
*Mono COE
*Options for Learning
Orange County Department of Education Pathways LA
Placer County Office of Education - Early Childhood Education
Plumas Rural Services
*Pomona Unified School District, Child Development
River to Coast Children's Services
*Riverside County Office of Education
Santa Clara County Office of Education
*Shasta County Office of Education
Sierra Nevada Children's Services
Siskiyou Child Care Council
Solano Family & Children's Services
Stanislaus County Office of Education
The Resource Connection
*Tulare County Office of Education
Wu Yee Children's Services
*YMCA Child Care Resource Service

*participant in R&R Impact Project

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