

# Child Care Resource & Referral (R&R) Agencies' Impact in California

FY 2022-23

Child care resource and referral agencies (R&Rs) are state-funded, community-based programs present in every county throughout California. Serving as reliable hubs for child care resources and information, **R&Rs offer workshops, trainings, child care referrals, resources, and technical assistance** tailored to meet the comprehensive needs of both parents and providers in the community, all provided at no cost to them. The **R&R Impact Project quantifies the importance of R&Rs within their communities** by highlighting the range of activities and services they deliver and assessing the positive outcomes experienced by parents and providers alike. 22 out of 69 R&Rs and 22 out of 58 counties participated in the R&R Impact Project this fiscal year. <sup>i</sup>

## In fiscal year 2022–23, participating resource & referral agencies...

- Provided families **226,983**<sup>ii</sup> child care referral and planning services, including **27,696** enhanced referrals<sup>iii</sup>
- Provided community/internal referrals to **43,529** parents and **61,479** child care providers

## Of the parents surveyed...

**86%**

reported an **increased understanding** of community services and resources

n<sup>iv</sup>= 674

**82%**

were **more confident** in ability to find and choose child care

n = 913

**56%**

**found child care** from referral

n = 1212

**80%**

had an **increased understanding** of types of care and quality of care

n = 712

**68%**

were **able to access** the community/internal resource

n = 701

i. Some agencies submitted data for less than 4 quarters.

ii. Some referral data is from the CD2504 R&R Services Data report.

iii. Enhanced child care referrals are more time-intensive and customized. Examples: finding child care for children in the foster care system, open child protective service cases, children experiencing homelessness, or those with special needs.

iv. n = refers to sample size

# Group Trainings and Workshops

R&Rs are a centralized resource in the child care infrastructure, sharing valuable information and guidance to parents and providers in the community. In addition to relevant content knowledge, trainings and workshops allow opportunities for connecting and relationship building. **Trainings and workshops covered 15 topics including all 12 Early Childhood and Education (ECE) competencies.**

Participating resource and referral agencies offered trainings and workshops to **3,922** parents and **26,457** providers<sup>i</sup>...

## Top 10 Most Attended Training and Workshop Topics<sup>ii</sup>



## Number of Trainings and Workshops by Language

n = 1,879

Participating R&Rs provided trainings and workshops in seven different languages to parents and providers this fiscal year.

English	Spanish	Farsi	Russian	Chinese	Arabic	Dari
1,084	683	51	24	19	17	1

i. May be duplicated if participant attended multiple trainings and workshops or if trainings and/or workshops contained multiple topics

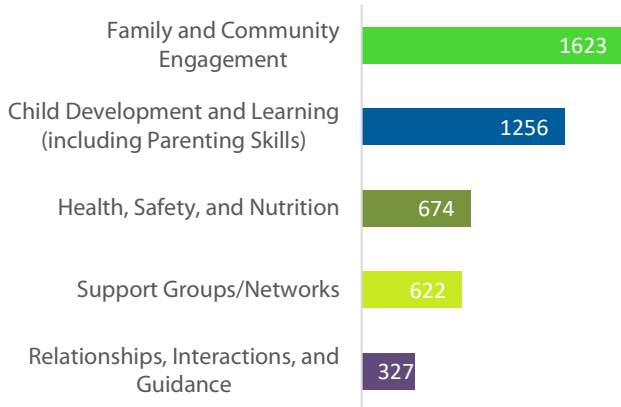
ii. R&Rs collectively covered over 15 topics in their trainings and workshops. Other topics covered include: Dual-Language Development; Observation, Screening, and Assessment; Culture, Diversity, and Equity; Leadership in ECE; Choosing Child Care (including subsidies).

# Group Trainings and Workshops

## Top 5 Most Attended Training and Workshop Topics by Participant Type<sup>i</sup>

n = 30,379

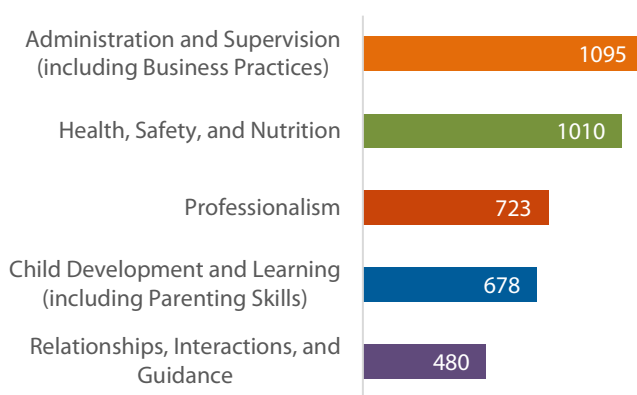
### Parents



#### Key Findings: Parents

- Parents attended the Family and Community Engagement topic most; this topic underlies the importance of provider, parent and community collaboration on the child's overall well-being and success.

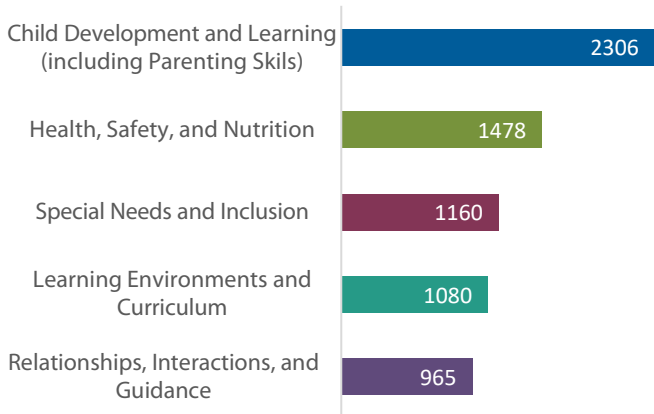
### License-Exempt or Pre-Licensed Providers



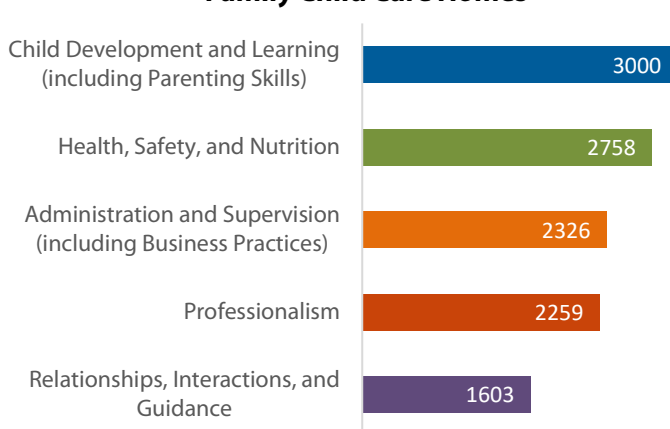
#### Key Findings: License-Exempt or Pre-Licensed Providers

- License-exempt providers or pre-licensed providers attended the Administration and Supervision (including Business Practices) topic the most. This is likely due to the Child Care Initiative Project (CCIP), a program within R&Rs that supports providers through the licensing process, opening a family child care home business, and best business practices<sup>ii</sup>.

### Centers



### Family Child Care Homes



#### Overall Findings: All Participants

- Health, Safety, and Nutrition is the second most attended topic for center staff, family child care home providers, and license-exempt or pre-licensed providers. This highlights the key role that R&Rs play to ensure providers are supported in making their spaces safe and providing proper nutrition to the children in their care.
- Relationships, Interactions and Guidance was the fifth most attended topic across all groups. This topic highlights the importance of social emotional development and peer interactions in children's well-being.

i. May be duplicated if participant attended multiple trainings and workshops and/or if trainings and workshops contained multiple topics

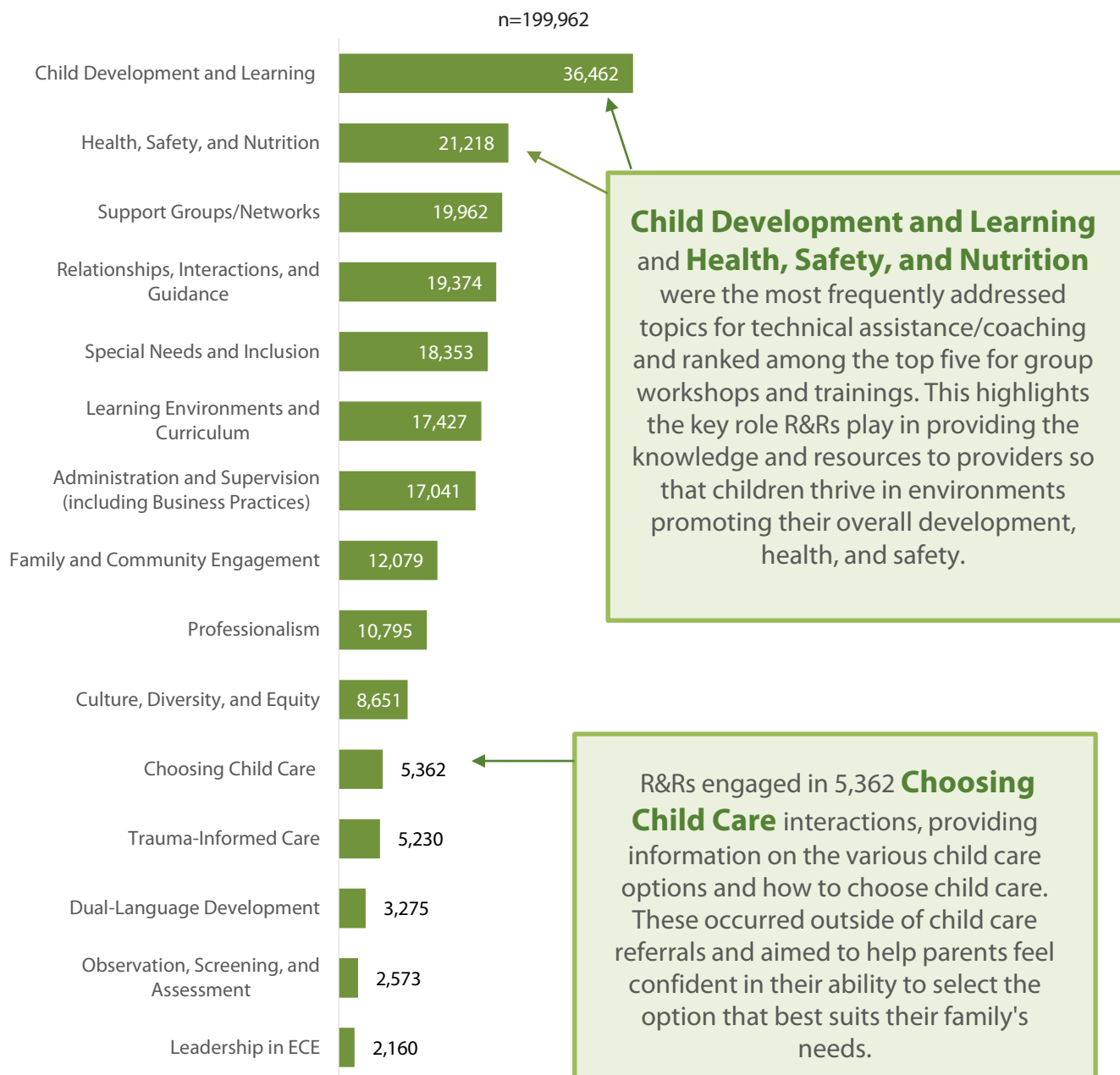
ii. The ARPA funds may have made this topic more popular as well

# One-on-One Technical Assistance/Coaching

R&Rs are an important resource for parents and providers seeking one-on-one technical assistance and coaching to deepen their understanding of subjects covered in group trainings and workshops, and/or to receive situation-specific guidance. **Technical assistance** involves **targeted support** in understanding and implementing services, provided by R&Rs through email, phone, or in-person interactions. **Coaching** is a **relationship-based process** focused on **goal setting and achievement**.

... and offered **196,628** Technical Assistance and Coaching interactions to parents and providers.<sup>i</sup>

## 1:1 Technical Assistance & Coaching Topics



i. May be duplicated if participant attended multiple technical assistance and coaching topics and/or if technical assistance and coaching contained multiple topics

# Impact of R&R Trainings and Workshops

Training and workshop attendees submitted evaluations. The results are summarized below.

As a direct result of the R&R's trainings and workshops:

- The vast majority of **providers** reported an increased understanding of child development and health and safety, were better able to implement the information, and felt more connected.
- Almost all **parents** reported an increased understanding of child development/parenting.



California Child Care Resource & Referral

**N E T W O R K**

# Satisfaction with R&R Services

Of the recipients surveyed, **parents** and **providers** reported high **satisfaction** with the services they received from the R&Rs.

## Providers

**94%**

were satisfied with **training/workshop**

n = 6,644

**97%**

were satisfied with **TA/  
coaching/community  
referral**

n = 2,483

**90%**

were satisfied with **child  
care referral**

n = 1,356

## Parents

**72%**

were satisfied with **TA/  
coaching/community  
referral**

n = 396

**90%**

were satisfied with **training/workshop**

n = 449

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