Child Care Resource & Referral (R&R) Agencies’ Impact in California

FY 2021-22

Child care resource and referral agencies (R&R) are state-funded, community-based programs that exist in every county in California. R&Rs make up a well-developed system that supports parents, child care providers, and local communities. R&R services are free and available to all parents and child care providers.

R&Rs are the backbone of child care support for both parents and providers in their communities. Their work is relationship based and therefore difficult to quantify the breadth of their impact in people’s lives; however, this is the first year’s attempt to enumerate their impact in California. The numbers below reflect 38 out of 69 R&Rs\(^i\) and 34 out of the 58 counties, so the statewide impact is actually much greater\(^i\).

In fiscal year 2021–22, participating resource & referral agencies...

- provided families 210,955 child care referral and planning services, including 2,762 enhanced referrals
- provided community/internal referrals to 41,644 parents and 24,250 child care providers

- 72% of parents found child care from referral
  - \(n = 1,053\)

- 85% of parents had an increased understanding of types of care and quality care
  - \(n = 907\)

- 86% of parents were more confident in ability to find and choose child care
  - \(n = 874\)

- 85% of parents were able to access the resource
  - \(n = 1,855\)

- 88% of parents reported an increased understanding of community services and resources
  - \(n = 2,008\)

\(^{i}\) Not all R&Rs submitted data this year
\(^{ii}\) Some agencies submitted data for less than 4 quarters
Trainings and Workshops

Participating resource and referral agencies offered trainings/workshops to 4,914 parents and 36,221 providers.

Trainings/Workshops by Topic

n = 41,135

- Administration and Supervision
- Child Development and Learning
- Culture, Diversity, and Equity
- Dual-Language Development
- Family and Community Engagement
- Health, Safety, and Nutrition
- Leadership in ECE
- Learning Environments and Curriculum
- Observation, Screening, and Assessment
- Professionalism
- Relationships, Interactions, and Guidance
- Special Needs and Inclusion
- Trauma-Informed Care
- Support Groups/Networks
- Choosing Child Care
- Other Community resources, advocacy, marketing, etc.

i. May be duplicated if participant attended multiple trainings/workshops
ii. May be duplicated if training/workshop or TA/coaching contained multiple topics
Parent and Provider
Trainings/Workshops Languages

n = 9,587

<table>
<thead>
<tr>
<th>Language</th>
<th>English</th>
<th>Spanish</th>
<th>Farsi</th>
<th>Chinese</th>
<th>Russian</th>
<th>Arabic</th>
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</thead>
<tbody>
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<td></td>
<td>5,895</td>
<td>3,567</td>
<td>42</td>
<td>37</td>
<td>24</td>
<td>22</td>
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</tbody>
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TA/Coaching

... and offered TA/coaching to 96,592 parents and providers.

TA/Coaching by Topic

n = 96,592

- Administration and Supervision
- Child Development and Learning
- Culture, Diversity, and Equity
- Dual-Language Development
- Family and Community Engagement
- Health, Safety, and Nutrition
- Leadership in ECE
- Learning Environments and Curriculum
- Observation, Screening, and Assessment
- Professionalism
- Relationships, Interactions, and Guidance
- Special Needs and Inclusion
- Trauma-Informed Care
- Support Groups/Networks
- Choosing Child Care

i. May be duplicated if participant attended multiple TA/coaching topics
ii. May be duplicated if TA/coaching contained multiple topics
95% of providers felt more connected to the child care system and community

99% of providers were better able to implement child development info

98% of providers reported an increased knowledge of health & safety

98% of providers were better able to implement health & safety practices

96% of parents reported an increased understanding of child development/parenting

97% of providers were better able to open or maintain child care business

98% of providers reported an increased knowledge of child development/business practices

n = 1,698

n = 4,578

n = 2,802

n = 2,683

n = 1,201

n = 3,669

n = 4,955
Satisfaction

Providers

83% were satisfied with training/workshop  
n = 8,520

84% were satisfied with TA/coaching/community referral  
n = 2,287

Parents

87% were satisfied with child care referral  
n = 1,496

83% were satisfied with TA/coaching/community referral  
n = 913

85% were satisfied with training/workshop  
n = 859