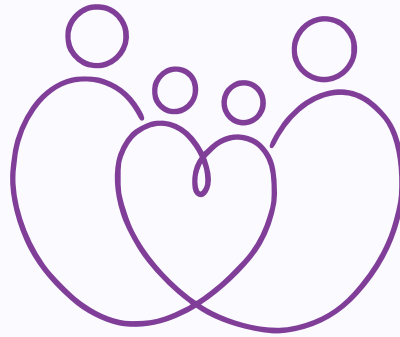


***CALIFORNIA
RESOURCE & REFERRAL
IMPACT PROJECT***



California Child Care Resource & Referral

N E T W O R K

FISCAL YEAR 2023-24

Child Care Resource & Referral (R&R) Agencies' Impact in California

Child care resource and referral agencies (R&Rs) are state-funded, community-based programs present in every county throughout California. Serving as reliable hubs for child care resources and information, **R&Rs offer workshops, trainings, child care referrals, resources, and technical assistance** tailored to meet the comprehensive needs of both parents and providers in the community, all provided at no cost to them.

The **R&R Impact Project quantifies the importance of R&Rs within their communities** by highlighting the range of activities and services they deliver and assessing the positive outcomes experienced by parents and providers alike. 23 out of 69 R&Rs and 23 out of 58 counties participated in the R&R Impact Project this fiscal year.ⁱ

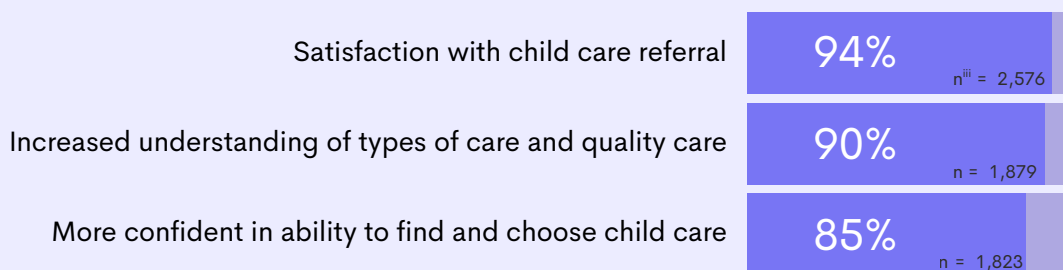
Child Care Referrals



R&Rs work closely with parents and caregivers to find child care that best meets their family needs. This process involves communicating with the parent/caregiver to understand their needs, explaining what their child care options are, and providing licensed child care sites (also known as child care referrals) from their comprehensive database of child care providers.

In fiscal year 2023-24, participating R&R agencies provided 162,418 child care referrals to parents, including 15,379 enhanced referrals.ⁱⁱ

Parents were provided a survey to measure the impact and satisfaction of the the services they received from R&R agencies. Results are shown below:



i. Some agencies submitted data for less than 4 quarters. Some agencies did not collect all data included in this report.

ii. Enhanced child care referrals are more time-intensive and customized. Examples include finding child care for children in the foster care system, open child protective services cases, children experiencing homelessness, or those with special needs.

iii. n = refers to sample size

One- on-One Technical Assistance and Coaching

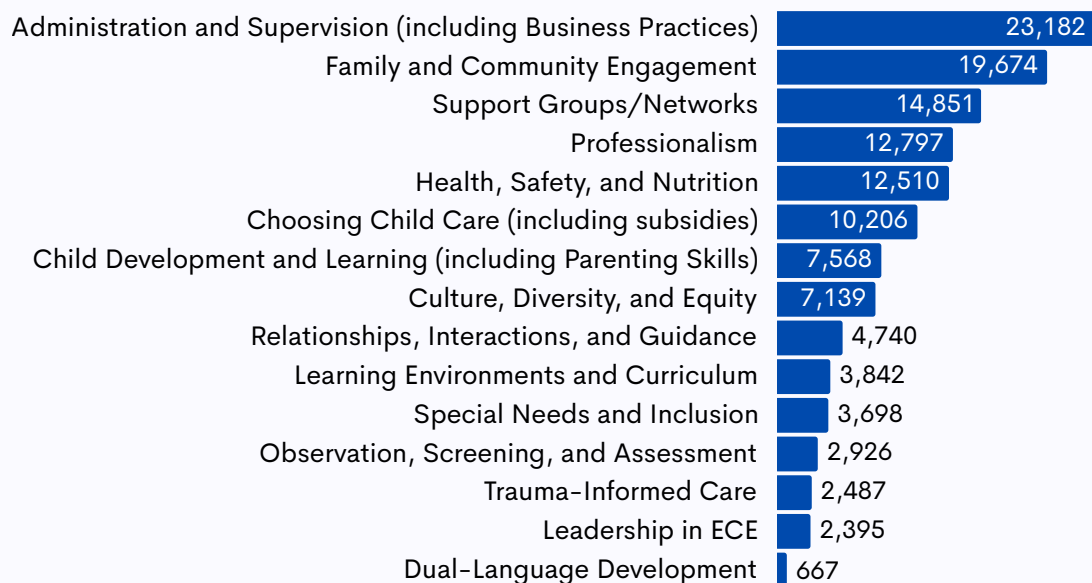


R&Rs are an important resource for parents and providers seeking one-on-one technical assistance and coaching to deepen their understanding of subjects covered in group trainings and workshops, and/or to receive situation- specific guidance. Technical assistance involves targeted support in understanding and implementing services, provided by R&Rs through email, phone, or in-person interactions. Coaching is a relationship-based process focused on goal setting and achievement.

Participating R&R agencies provided technical assistance and coaching to **141,407** parents and providers.ⁱ

1:1 Technical Assistance & Coaching Topics

n = 141,407



i. May be duplicated if participant attended multiple technical assistance and coaching topics and/or if technical assistance and coaching contained multiple topics.

Group Trainings and Workshops

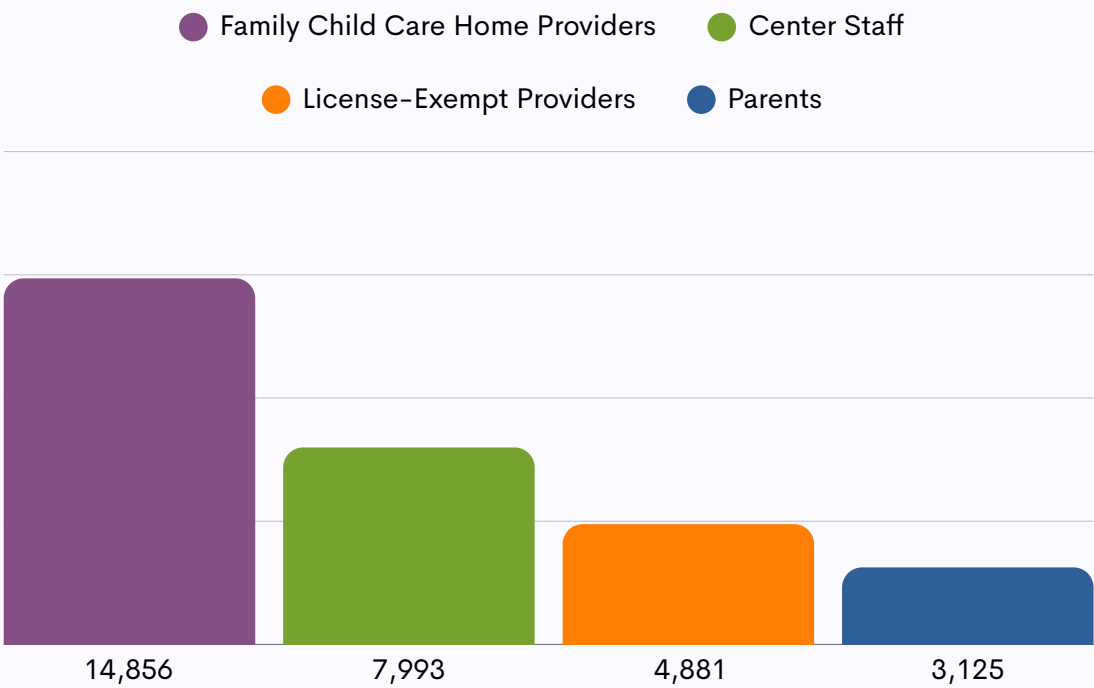
R&Rs are a centralized resource in the child care infrastructure, sharing valuable information and guidance to parents and providers in the community. In addition to relevant content knowledge, trainings and workshops allow opportunities for connecting and relationship building. Trainings and workshops covered 15 topics including all 12 Early Childhood and Education (ECE) competencies.



Participating R&R agencies provided trainings and workshops to **3,125** parents and **27,730** child care providers.ⁱ

Workshop/Training Totals by Participant Type

n = 30,855

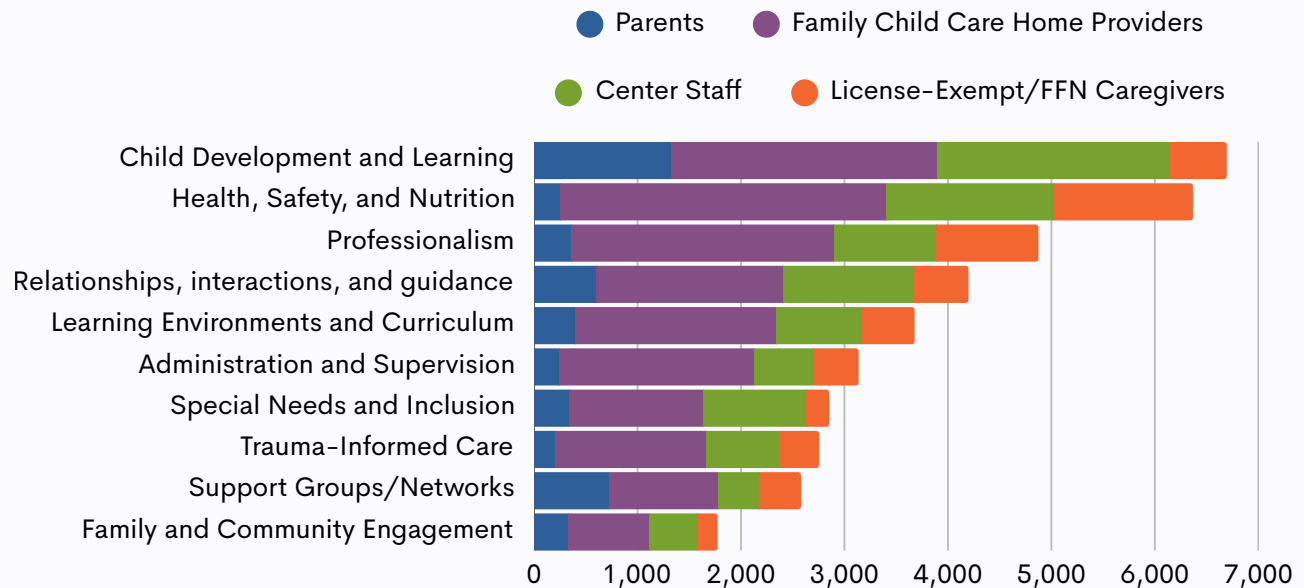


i. May be duplicated if participant attended multiple trainings and workshops or if trainings and/or workshops contained multiple topics.

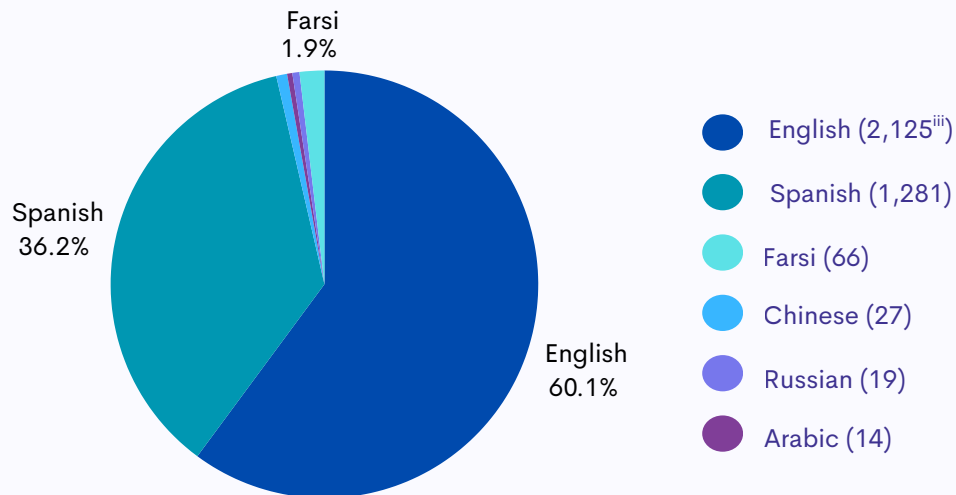
Group Trainings and Workshops

Top 10 Most Attended Training and Workshop Topicsⁱⁱ

n = 30,855



Trainings and Workshops by Language



i. May be duplicated if participant attended multiple trainings and workshops or if trainings and/or workshops contained multiple topics

ii. R&Rs collectively covered over 15 topics in their trainings and workshops. Other topics covered include: Dual-Language Development; Observation, Screening, and Assessment; Culture, Diversity, and Equity; Leadership in ECE; Choosing Child Care (including subsidies).

iii. Number of trainings in each language

Impact and Satisfaction

Training and workshop attendees submitted evaluations, and the vast majority of **providers** reported high satisfaction with the sessions.

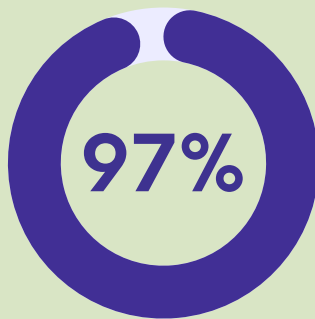


Provider Satisfaction

n = 6,279

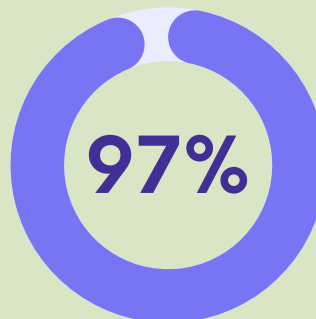
94%

n = 4,957



Increased
knowledge of
child development

n = 5,323



Better able to
implement child
development
information

n = 4,762



Better able to open
or maintain child
care business

The majority of providers who submitted a survey indicated an increased understanding of child development, greater ability to implement child development information, and improved ability to open or maintain their child care business.

Thank You to All Participating R&Rs!

Hively - Alameda
 CocoKids - Contra Costa
 Del Norte Child Care Council - Del Norte
 Changing Tides Family Services - Humboldt
 Kern County Superintendent of Schools - Kern
 North Coast Opportunities, Inc. - Lake and Mendocino
 Child & Family Resources - Lassen
 Options for Learning - Los Angeles
 Pomona Unified School District - Los Angeles
 Infant/Child Enrichment Services - Mariposa
 Merced County Office of Education - Merced
 Mono County Office of Education - Mono
 Community Resources for Children - Napa
 Riverside County Office of Education - Riverside
 Child Action, Inc. - Sacramento
 YMCA Childcare Resource Service - San Diego
 Family Resource Center - San Joaquin
 Community Action Partnership of San Luis Obispo - San Luis Obispo
 Child Care Coordinating Council - San Mateo
 Children's Resource & Referral - Santa Barbara
 Early Childhood Services - Shasta
 Solano Family & Children's Services - Solano
 Child Care Referral & Education - Tehama



California Child Care Resource & Referral

NETWORK